



So the world can see.

Service Agreement

**OCULAR TISSUE SERVICE FEE PAYMENT AGREEMENT**

Thank you for choosing Lions World Vision Institute (LWVI) as your preferred tissue provider. This Agreement outlines the financial terms associated with the recovery, evaluation, processing, and provision of human ocular tissue.

**Fees**

Customer agrees to pay all applicable fees associated with the recovery, screening, evaluation, processing, preservation, and distribution of human ocular tissue, as invoiced by LWVI. These fees are intended solely to reimburse costs incurred in the recovery and handling of donated human tissue and do not constitute the sale of human tissue, consistent with applicable law and EBAA standards.

**Acceptance and Financial Responsibility**

Receipt, acceptance, and/or clinical use of ocular tissue provided by LWVI constitutes acknowledgment of this Agreement and acceptance of full financial responsibility for all applicable fees. Financial responsibility is not contingent upon clinical outcome or utilization.

**Payment Terms**

All invoices are due net thirty (30) days from the invoice date unless otherwise agreed in writing.

**Credit Card Processing Fees**

As a nonprofit organization, LWVI seeks to responsibly steward resources in support of its mission. Customers acknowledge that payments made by credit card will incur a 3% processing fee, reflecting costs charged by third-party payment processors.

This fee will be applied to all credit card transactions. LWVI encourages payment via ACH or other non-fee methods. Customer acknowledges that certain third-party payment platforms (including, but not limited to, Paymode) may also assess additional transaction fees, which are the responsibility of the Customer.

**Late Payments**

Any outstanding balance may be subject to a 1.5% monthly interest rate (or the maximum permitted by law, if lower), calculated from the due date until paid in full.

**Collection of Unpaid Accounts**

Customer agrees to reimburse LWVI for all reasonable costs incurred in the collection of overdue amounts, including but not limited to collection agency fees, court costs, and attorneys' fees, to the extent permitted by law.

**Suspension of Services**

If an account becomes delinquent, LWVI reserves the right to suspend fulfillment of tissue requests until the account is brought current.

**Governing Law**

This Agreement shall be governed by the laws of the State of Florida.

**Limited Scope**

This Agreement governs financial terms only and does not establish or modify clinical judgment, medical decision-making, or tissue suitability determinations.

**Regulatory Compliance**

LWVI operates in compliance with all applicable federal and state laws and regulations governing human cells, tissues, and cellular and tissue-based products (HCT/Ps), including but not limited to 21 CFR Part 1271, and adheres to standards established by the Eye Bank Association of America (EBAA). Customer agrees to use all ocular tissue in accordance with applicable laws, regulations, and professional standards, including requirements related to storage, handling, traceability, and clinical use.

**Acknowledgment**

Your signature below indicates your understanding and acceptance of the financial terms outlined in this Agreement.

Authorized Representative (print): \_\_\_\_\_ Title: \_\_\_\_\_

Facility Name: \_\_\_\_\_ State: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

To finalize your registration, please DocuSign or print, sign, and email to Registration@LWVI.org