



Eye Bank Professionals, Surgeons, and Staff,

We would like to introduce a program developed by Lions World Vision to support patient compliance and reduce preventable corneal tissue returns to LWVI and our fellow eye banks.

This initiative includes patient-centered materials such as checklists and wristbands designed to reinforce the importance of following pre-operative instructions. These tools also serve as a meaningful reminder that each patient is receiving the **Gift of Sight**, encouraging mindfulness and adherence throughout the preparation process.

While some circumstances—such as illness, unforeseen health issues, accidents, or weather—are beyond our control, many tissue returns can be avoided. With your partnership and support, we can work together to minimize preventable losses and help ensure that more patients successfully receive their sight-restoring procedures.

#### **Common avoidable reasons for cornea graft returns:**

- Patient ate/drank prior to surgery
- Appointment not confirmed / patient no showed
- Medical clearance was not obtained prior to surgery
- Insurance not verified prior to surgery; pre-authorization not obtained
- Transportation not verified day prior to surgery
- Case cancelled, office did not communicate to cancel tissue order
- Surgery center not confirmed
- Payment not discussed prior to surgery
- Tissue not properly verified
- Consents were not signed and/or received prior to surgery



Most importantly, we ask that you inform your patients that they are receiving the **Gift of Sight** from a family who is actively grieving the loss of a loved one - someone who chose to donate their corneas to restore another person's vision. These families would be deeply grateful to know their generous gift is honored.

Please reach out to our team at [contact@LWVI.org](mailto:contact@LWVI.org) with any questions or request LWVI wristbands for your team and patients to help promote **Honoring the Gift of Sight**.

We greatly appreciate your help in honor of every donor's wish to help those in need, So the World Can See.

Sincerely,

Your team at Lions World Vision Institute